



Registered charity number 1173256

Job Title:	Trainee Banking Specialist
Reporting to:	Head of Specialist Economic Abuse Services Team
Location:	Home-based, London or surrounding area
Salary:	£26,000-28,000 (Band B)
Contract:	6 months (with a view to extend)

Background

Economic abuse is a form of coercive and controlling behaviour: 95% of women who experience domestic abuse will experience economic abuse. It limits their choices and ability to access safety.

Surviving Economic Abuse (SEA) is the only UK charity dedicated to raising awareness of economic abuse and transforming responses to it. Our vision is a world in which all women and girls are economically equal and live their lives free of abuse and exploitation.

We work in partnership to ensure women have access to and control over their own economic resources. We focus on four strategic priorities: public education and awareness-raising; transforming professional responses; ensuring systems do not inadvertently facilitate economic abuse; and influencing policy.

Our work is led by victim-survivors of economic abuse (Experts by Experience): their lived experience and knowledge shapes everything we do. We are always learning, and we share our expertise via a national working group and an international network of practitioners, researchers, and policymakers.

Founded in 2017, we are purposeful and agile in approach. We led the successful call to recognise and define economic abuse within the Domestic Abuse Bill. This has created a framework and momentum for change. Our aim now is to ensure that policy and practice recognises economic abuse so that victim-survivors are supported to achieve economic justice and abusers are held accountable for their behaviour.

About the Trainee Banking Specialist role

The post-holder will work closely with SEA's Head of Specialist Services and Banking Specialist as well as our banking partners to identify best practice in implementing the UK Finance [Code of Practice on Financial Abuse](#). This work will inform the development of an accreditation process for banks and building societies in their efforts to meet the needs of victim-survivors of domestic abuse. We envisage this project as providing an induction into our specialist work with banks, leading to a nationally focused role that will provide training, information and guidance to professionals within the financial services sector who work with the Code.

Key responsibilities

Initial 6-month phase

- Identify best practice in relation to implementation of the UK Finance Code of Practice on Financial Abuse, working closely with SEA's banking team and banking partners.
- Ensure that women with lived experience of economic abuse inform the design and delivery of this work.
- Use the findings of this work to start to develop an accreditation programme for banks and building societies.
- Advocate for cross-industry implementation of best practice in responding to victim-survivors of economic abuse, including producing a monthly newsletter highlighting best practice.

Phase two (after 6 months, funding dependent)

- Provide specialist guidance to banks and building societies as they implement the Financial Abuse Code of Practice introduced by UK Finance.
- Coordinate and deliver training so that bank/building society staff members are better able to understand and support customers.
- Facilitate the referral of victim-survivors accessing local domestic abuse services into national banking customer vulnerability/specialist domestic abuse teams to address issues.
- Oversee and support the ongoing development of a range of resources for banks and building societies to guide their interactions with customers, and for customers to guide their interactions with banks and building societies.

General duties

- To take on additional tasks from the Head of Specialist Economic Abuse Services Team as needed.
- To contribute to the promotion of SEA and its work.

- To participate and contribute to team meetings and organisational development.
- To engage in learning and take responsibility for your own personal development.
- To comply with SEA's policies, procedures and legal requirements, such as provisions set out in the GDPR, Health and Safety at Work Act 1974 and Equality Act 2010.

Person specification

This role would suit an experienced domestic abuse professional with an interest in the support that banks and building societies can provide to victim-survivors.

To apply for this position, you should have the following skills and experience:

Essential skills and experience

- Experience of working with victim-survivors of domestic abuse and a strong understanding of the impact of economic abuse.
- A good understanding of the banking sector and an interest in the customer vulnerability agenda.
- Excellent analytical skills and the ability to translate an understanding of general principles into practical action.
- Strong interpersonal skills, including experience of developing effective working relationships with a range of stakeholders.
- Excellent oral and written communication skills with attention to detail.
- A solutions-focused approach: an ability to use initiative, patience and perseverance to help resolve problems.
- Strong organisational, multi-tasking and administrative skills, as well as the ability to meet tight deadlines.
- Experience delivering training.
- Ability to work effectively as a member of a team.
- Strong IT skills, including Word, Excel, data management and the use of virtual meeting software.
- A commitment to the values and ethos of SEA.

Additional specification

- This role is home-based. A laptop and telephone are provided, and travel expenses are covered.

- The full team meets approximately once a month, virtually and in London/Manchester (when Covid-19 restrictions allow)
- Due to the nature of our work and this role, appointment will be subject to satisfactory Disclosure and Barring Service (DBS) check and references.

To apply

Please submit your CV and a covering letter that demonstrates how you meet the criteria set out in the person specification to:

recruitment@survivingeconomicabuse.org

The deadline for applications is **Thursday, 7 January 2021**, with interviews taking place via Zoom on **Monday, 11 January 2021**.

For an informal discussion please contact:

christina.govier@survivingeconomicabuse.org / 07554 179 556